BLEED Terms and Conditions

Disclaimer

All the information on this website –bleedonline. net – is published in good faith and for general information purpose only. BLEED does not make any warranties about the completeness, reliability and accuracy of this information. Any action you take upon the information you find on this website (BLEED), is strictly at your own risk. BLEED will not be liable for any losses and/or damages in connection with the use of our website.

Consent

Please respect the speakers by not recording any content of the session without advanced written permission.

By accessing this service you must respect the rights of others, including their privacy and intellectual property rights.

Some sessions will be recorded and available online via the Arts House Vimeo page.

Moderation of public comments -

We actively seek ideas, questions, complaints and feedback from the public. We encourage open conversation and debate, but expect participants to behave in a respectful manner.

We reserve the right to delete comments that are:

- knowingly false or mischievous complaints or statements about individuals, companies or the government
- misleading, obscene, off-topic, sexist, racist or spam
- promotional or commercial in nature
- · unlawful or incite others to break the law
- defamatory or harassing of our employees, volunteers or the participants in our channels
- information that may compromise the safety or security of the public
- repetitive posts copied and pasted or duplicated by single or multiple users
- any other inappropriate content or comments as determined by City of Melbourne.

By participating in the sessions you agree to all terms. Comments or questions – please contact bleed@bleedonline.net

Privacy Policy

BLEED is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The NPPs govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information.

A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at www. aoic.gov.au

What is Personal Information and why do we collect it?

Personal Information is information or an opinion that identifies an individual. Examples of Personal Information we collect include: names, addresses, email addresses, phone and facsimile numbers.

This Personal Information is obtained in many ways including interviews, correspondence, by telephone and by email, via our website, from your website, from media and publications, from other publicly available sources, from pixels and from third parties. We don't guarantee website links or policy of authorised third parties.

We collect your Personal Information for the primary purpose of providing our services to you, providing information to our clients and marketing. We may also use your Personal Information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure. You may unsubscribe from our mailing/marketing lists at any time by contacting us in writing.

When we collect Personal Information we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.











Sensitive Information

Sensitive information is defined in the Privacy Act to include information or opinion about such things as an individual's racial or ethnic origin, political opinions, membership of a political association, religious or philosophical beliefs, membership of a trade union or other professional body, criminal record or health information.

Sensitive information will be used by us only:

- For the primary purpose for which it was obtained
- For a secondary purpose that is directly related to the primary purpose
- With your consent; or where required or authorised by law.

Third Parties

Where reasonable and practicable to do so, we will collect your Personal Information only from you. However, in some circumstances we may be provided with information by third parties. In such a case we will take reasonable steps to ensure that you are made aware of the information provided to us by the third party.

Disclosure of Personal Information

Your Personal Information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- · Where required or authorised by law.

Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in client files which will be kept by us for a minimum of 7 years.

Access to your Personal Information

You may access the Personal Information we hold about you and to update and/or correct it, subject to certain exceptions. If you wish to access your Personal Information, please contact us in writing.

BLEED will not charge any fee for your access request, but may charge an administrative fee for providing a copy of your Personal Information.

In order to protect your Personal Information we may require identification from you before releasing the requested information.

Maintaining the Quality of your Personal Information

It is an important to us that your Personal Information is up to date. We will take reasonable steps to make sure that your Personal Information is accurate, complete and up-to-date. If you find that the information we have is not up to date or is inaccurate, please advise us as soon as practicable so we can update our records and ensure we can continue to provide quality services to you.

Draft document at 10 June 2020









